

Live Chat Gives You Real Time Interaction with Your Website Visitors

Live chat is a very powerful tool on your website.



What it does

- ✓ Ability to greet your visitors
- ✓ Real time web site monitoring
- ✓ Quickly respond to any questions
- ✓ Visitor can leave a message when offline

Messages can just pop up and even if you're offline, it can still record the message.



- ✓ Can be proactive, \$10-\$30 per month, that's like a dollar a day or less.
- ✓ It can improve sales because you can engage the shopper straight away.

How it Works

The live chat can say, "Hi, how can I help you?" And when you're not online, it will pop up, welcome the reader and ask the reader to leave their name and email address, allowing you to contact them when you are back online

A screenshot of a live chat interface. At the top, it says 'Welcome to LiveChat'. Below that, it says 'Welcome to our LiveChat! Please fill in the form below before starting the chat.' There are two input fields labeled 'Name:' and 'E-mail:'. At the bottom, there is a 'Start the chat' button.

Why Live Chat is a Must

One of our clients was getting up to 200 leads coming to their web site and the enquiries were coming from a wide range of search results and leaving the web site without making an enquiry or contacting them

This gave them the opportunity to find out what the reader was looking for and if they could be of assistance and the results were amazing and they were able to identify new markets.

